OIT Resources for New Faculty

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Office of Information Technology

UCI’s New Faculty Orientation Program
September 17, 2019
Campus IT Support

Office of Information Technology

- Email (Gmail & O365)
- Canvas Learning Management System
- Technology for Active Learning Classrooms
- Smart Classrooms & Computer labs
- UCI Replay lecture recording
- Research IT support
- Network, Telephone and many administrative systems

Visit oit.uci.edu - Email oit@uci.edu - Call x42222
# School IT Support

Visit [oit.uci.edu/help/campus-help](http://oit.uci.edu/help/campus-help)

<table>
<thead>
<tr>
<th>School</th>
<th>Help Desk</th>
<th>IT Director</th>
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<tr>
<td>Arts</td>
<td><a href="mailto:artshelp@uci.edu">artshelp@uci.edu</a>, x46691</td>
<td>Jason Valdry</td>
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<tr>
<td>Biological Sciences</td>
<td><a href="mailto:bcshelp@uci.edu">bcshelp@uci.edu</a>, x43555</td>
<td>Matthew Martinez</td>
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<tr>
<td>Business</td>
<td><a href="mailto:meragetech@uci.edu">meragetech@uci.edu</a>, x4357</td>
<td>Bryan Phuong Hua</td>
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<tr>
<td>Education</td>
<td><a href="mailto:education-tech-services@uci.edu">education-tech-services@uci.edu</a>, x45537</td>
<td>Hyuk Kang</td>
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<tr>
<td>Engineering</td>
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<td>John Romine</td>
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<td>Humanities</td>
<td><a href="mailto:hcf@uci.edu">hcf@uci.edu</a>, x47609</td>
<td>Dwayne Pack</td>
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<tr>
<td>I&amp;CS</td>
<td><a href="mailto:helpdesk@ics.uci.edu">helpdesk@ics.uci.edu</a>, x44222</td>
<td>William Cohen</td>
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<tr>
<td>Law</td>
<td><a href="mailto:help@law.uci.edu">help@law.uci.edu</a>, x41434</td>
<td>Patty Furukawa</td>
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<tr>
<td>Medicine</td>
<td><a href="mailto:hsishelp@uci.edu">hsishelp@uci.edu</a>, x43434, (714) 456-3333 (Orange)</td>
<td>Michael Wong</td>
</tr>
<tr>
<td>Physical Sciences</td>
<td><a href="mailto:pscsg@uci.edu">pscsg@uci.edu</a>, x46377</td>
<td>Domingos R Begalli</td>
</tr>
<tr>
<td>Social Ecology</td>
<td><a href="mailto:se.computing@uci.edu">se.computing@uci.edu</a>, x48202</td>
<td>Jennifer Lane</td>
</tr>
<tr>
<td>Social Sciences</td>
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<td>Andrew Hill</td>
</tr>
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1. Navigate here
2. Select term
3. Click here

Note: A Canvas course space must be requested via EEE+ GrandCentral before it will appear in Canvas.

Visit grandcentral.eee.uci.edu
After your request has been processed in EEE+ GrandCentral, the new course space will appear here.

Visit canvas.eee.uci.edu
EEE+ GrandCentral: Your Instructor Classes, Online

1. Navigate here

Syllabus
Course website in Canvas
View your roster and other tools

TEST E3102: USING COMMUNICATOR

LEC A • 99001
Upload Syllabus
Canvas Course Space
Class Links (0)
Other class tools

Tu 12:00-12:50p in ALH 215
99001-F19@classes.uci.edu
CHU, J.; PRITIKIN, D.; GARRICK, M.

Campus map
Mailing list
Visit grandcentral.eee.uci.edu
One-on-One & One-off Canvas Assistance

Purpose:

- Help faculty new to Canvas get started
- Answer questions
- Troubleshoot issues
- Suggested practices

Types of support:

- Telephone & email
- Phone: 949-824-2222
- Email: eee-support@uci.edu
- In-person appointments available @ MSTB
Instructor Evaluations

Two ways to evaluate your teaching:

1. Mid-term evaluations, initiated by you anytime
2. End-of-term official evaluations are handled by the department
   a. Online through EEE Evaluations (most common)
   b. In-person during class (less common)

Visit evaluations.eee.uci.edu
Research Cyberinfrastructure Center

RCIC is a partnership between OIT & Office of Research

How RCIC helps faculty

- Access to experts who specialize in high performance computing
- They administer the systems so you can focus on your research

Services

- High Performance Computing Cluster (HPC)
  - Available to researchers to use excess computing capacity
  - Dedicated computing hardware is available for purchase
  - Next: HPC 3; currently in proof of concept of infrastructure stage

- Campus Research Storage Pool (CRSP)
  - Highly reliable, secure storage. Multiple petabytes of networked storage capacity
  - PIs receive 1TB free and $60/TB beyond that

Visit rcic.uci.edu
Eduroam: Wifi Access at Other Universities

- Connect to wifi when visiting universities across the U.S. by setting up Eduroam on your laptop and mobile devices before you leave UCI.

Visit oit.uci.edu/eduroam
TechnoExpo - October 9, 2019 10am - 3pm at Student Center

Example Sessions:

- Supporting Student Success with COMPASS
- AP Recruit: Simplifying Academic Hiring
- Campus Research Storage Pool
- Improving Your Canvas Experience

Example Exhibits:

- Faculty Hub for preparing for review
- The High Performance Community Computing Cluster
- Lightpath, UCI’s dedicated research network
- Electronic Research Administration: tools for administering your research
- UCI Libraries: technologies that support UCI faculty research
- AP Recruit: tell us what you thought of the application process

Register at technoexpo.uci.edu
Thank you!

Additional resources and assistance:

- Links to all resources: https://oit.uci.edu/faculty
- Email support: oit@uci.edu
- Phone support: x42222

Our contact information:

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