# WORK REIMAGINED UPDATE

Chairs Meeting 03.06.23

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**Empower People Success** 

### **GUIDING PRINCIPLES**

1

Balance needs of the organization and staff

2

Align with evolving workforce trends to attract and retain talent

3

Retain a culture of community and belonging



We see a thriving community, providing an environment that enables our best work in pursuit of excellent academics, research, health care, and public service. We champion a people-centric culture where we are connected by purpose and relationships, regardless of work location, to create an exceptional UCI experience for all.



### **ACTIONS FOR SCHOOLS & UNITS**



#### REIMAGINE THE WORK EXPERIENCE

Review operating model factoring core in-person service hours, flexible work options, and on-site leadership presence. Update schedules, agreements, processes, and workspace as needed in alignment with updated guidelines.



#### CREATE A PEOPLE-CENTRIC CULTURE

Develop intentional leadership strategies to ensure that staff are connected, performing, and well by advocating check-in and other wellness tools.



#### **EMBRACE WORK REIMAGINED**

Use change management tools to communicate service and workforce changes to key stakeholders, team leaders, and staff.



### **ENHANCE LEADER AND STAFF SKILLS**

Schedule new training for leaders to lead, manage and communicate with distributed teams in a flexible work environment. Support staff with self-management and basic technology training.



# MEASURING OUR PROGRESS

# PROGRESS AND IMPACT MEASURED ON A REGULAR BASIS

- Location Frequency Data
  - First step in Space cost savings
- Training participation
- Out-of-state work
- Staff Sentiment
- Turnover

## **ATTENDANCE\* AT WORKSHOPS**



**CAMPUS** 

245



**HEALTH SCIENCES** 

46



**UCI HEALTH** 

92

137 additional participants are registered for the final two sessions

<sup>\*</sup> Includes non-supervisory and faculty job classifications

# LEADER AND STAFF SKILLS TRAINING

### **LEADER'S JOURNEY**

• <u>Q2 2023</u> – Leader deep-dives

### **STAFF'S JOURNEY**

- March 2023 Staff toolkit
- March 2023 Micro-learning videos
- March 2023 Two deep dives: selfmanagement & hybrid technology



### IMPACT OF WORK REIMAGINED

# Work Reimagined has had a positive impact on staff sentiment and turnover since its launch 6 months ago

- Work-life flexibility was one of the top 3 reasons given why employees stay at UCI.
- Offering work flexibility was a major reason why new employees decided to join UCI.
- Newly hired and existing remote workers are more satisfied with their work experience than hybrid and onsite workers.
- Monthly turnover has dropped compared to this time last year.

